

19 January 2026

LPG sector primed and ready to support customers during LPG network phase-out in Albany WA

Gas Energy Australia (GEA) members stand ready to assist around 8,000 households and a range of local businesses affected by the phase-out of ATCO's piped LPG network in Albany WA, ensuring families and businesses can continue cooking, heating, and using hot water without disruption.

The three-year phase-out announced today gives affected customers time to plan and make informed decisions about their energy needs. The LPG sector is ready to work with customers which choose to transition to bottled LPG – a practical alternative that allows households to keep their existing appliances while maintaining reliable energy supply.

"A transition to bottled LPG will be the simplest, cheapest option for customers impacted by the Albany network phase out," said GEA Chief Executive Officer, Jordan McCollum, "customers can keep on using their existing appliances avoiding costly, time-consuming appliance replacements."

With at least three major suppliers of residential, commercial and industrial bottled LPG in the region, Albany households and businesses will have a competitive choice between reputable suppliers.

"Typical residential LPG installations include two tall LPG bottles on the side of your house," Mr McCollum said, "or larger bottles for businesses. In practice, your appliances will work exactly the same as when you were connected to piped LPG,"

"The two-bottle setup means that families are never left without gas supply. Each bottle typically lasts several months, so when one does run out, you've got the second bottle keeping everything running while you arrange a refill or exchange,"

Beyond this immediate transition, the LPG sector is advancing renewable alternatives to support the net zero transition. BioLPG – produced from renewable sources – works identically in existing appliances, giving Albany customers future options to reduce their carbon footprint without further equipment changes.

Customers should engage a licensed gas fitter for their conversion to bottled LPG to ensure it is completed safely and to Australian standards. Your local reputable LPG supplier can recommend qualified professionals and answer any questions about the transition process.

To stay informed about the transition, please visit gas.atco.com/albany and register for updates.

About Gas Energy Australia:

GEA is the peak body representing Australia's LPG industry. Committed to promoting the safe, efficient, and sustainable use of LPG for homes, businesses, and industries, GEA is focused on enabling the transition to renewable Liquid Gases such as BioLPG in support of a net zero future.

[ENDS]

Media Contact: Jordan McCollum on +61 422 057 856 or jmcollum@gasenergyaus.au